



DELTA DENTAL OF COLORADO SYSTEM UPGRADE

# Member Website & Portal Guide



 DELTA DENTAL®

# Changes to Smile About



We are excited to announce the launch of our newly designed Delta Dental of Colorado **website** and **portals**. In addition to giving our site a fresh and modern look, we wanted to ensure a faster, easier to navigate, and user-friendly experience for our stakeholders.

This guide will help you navigate the new website and member portal.



There are additional materials available on our resource library: <https://www.deltadentalco.com/resourcelibrary/>

# Delta Dental of Colorado System Upgrade: Member Guide

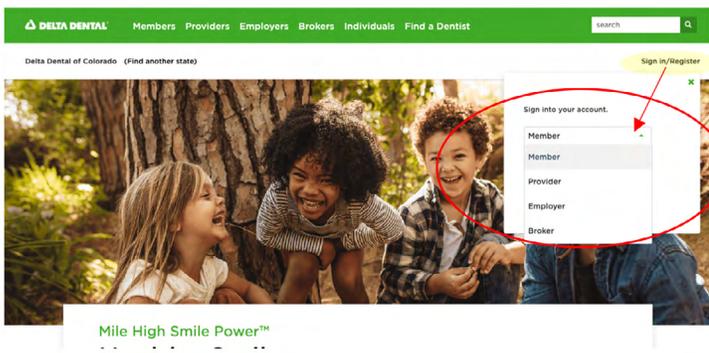
It's right before your dentist appointment and you'd like to know how much you might pay. With Delta Dental of Colorado, simply log in to DeltaDentalCO.com to check benefits, coverage levels, claims, and more.

## Getting Started/Creating an Account

- Go to **DeltaDentalCO.com**. There are two ways to create an account:
  - Click on the **Sign in/Register** link on the top right-hand part of the page, select Member from the I am a... dropdown menu, and click the green **Go** button. Click **Create an Account** and follow the instructions to complete your registration.

OR

- Click on the **Members** link at the top of the home page and scroll down to Create an Account on the member landing page. Click **Create an Account** and follow the instructions to complete your registration.



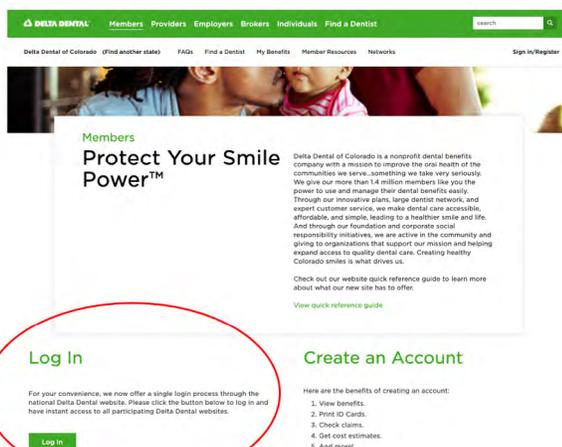
## Logging On

There are two ways to log in:

- Click on the **Sign in/Register** link on the top right-hand part of the page and select Member from the I am a... dropdown menu, and click the green **Go** button. Enter your username and password and click **Log In**

OR

- Click on the Members link at the top of the site and scroll down to Log In on the member landing page, click **Log In**. Enter your username and password and then click **Log In**



Once logged in, your member dashboard gives you quick access to your benefits, ID card, recent dentists, and claims activity.

If you forget your username or password, go to the Members Log In page and click **Forgot Username or Password** to retrieve your information.

Log in to [DeltaDentalCO.com](https://DeltaDentalCO.com) for:

- **ID Cards**

View and print your ID card from your member dashboard.

- **Benefits**

Your member dashboard gives you quick access to your benefits information, including:

- The network(s) available under your plan
- Deductibles used and remaining amounts
- Maximums used and remaining amounts
- Number of cleaning visits available

- **Claims**

After you visit your dentist, you can view recent claims on your member dashboard.

For detailed claims information, click the **Claims** tab. From the Claims tab, you can search claims by the date of service to view how much you may owe.

- **Cost Estimator**

The Cost Estimator can help prepare for dental expenses by providing an estimate for common procedures such as cleanings, fillings, or crowns. Keep in mind, however, it does not indicate whether a procedure is covered under your plan, what Delta Dental may pay, or if deductibles or maximums have been met.

Ask your dentist for a pre-determination estimate from Delta Dental before you agree to receive any recommended major treatment so that you know up front what the plan will pay and the difference you will be responsible for.

- **Forms & Resources**

Visit the **Forms & Resources** tab to download important forms, such as a claim or release of information forms, or to view answers to frequently asked questions.

No login is needed to find a dentist near you or to access valuable oral health and wellness informational flyers. These are all available to help keep you and your family healthy and smiling.

